

From: helen burrows [mailto:burrowsbotanicals@hotmail.com]
Sent: Monday, 16 October 2006 8:01 PM
To: michael@neumode.com.au
Subject: RE: joy of joys burrows house

Hi Michael,
We think alike. I've always believed this was a cottage with good 'bone structure' and despite limited funds, with Neumode's design skills and aesthetics, this renovation has been a joy and this house is now a landmark in the area.

The skills and working comradship of the Neumode team is extraordinary. In addition, the builder-client relationship has been excellent. You have always been responsive to my needs, understood my vision, but above all, you have brought an exceptional level of care to the relationship.

Stephen is without a doubt the most dedicated and professional foreman, creating a positive and happy working environment within his team. We have had many laughs! Stephen has cared for me as a client in so many special ways and has always been 'on call'. (perhaps he regrets this!!)

I do believe that having a grand plan without the 'architectural influences', and working to a budget, it is possible to work the dream. And in my case, Neumode has made my dream come true.

I will be returning to the house this Saturday.
I have photos from when I first bought the house, through 'Project A' to

'Project B'. WOW!
Fondest regards,
Helen